



SPLUNK USER BEHAVIOR ANALYTICS (UBA)

Voluntary Product Accessibility

(VPAT®) *version 2.1*

Splunk UBA Product Version: 4.1.1

Application Build: 00

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Version History

Version	Date	Author(s)	Description
1.0	4/16/18	Splunk Inc.	Document created



Product Information

Name of Product/Version:	Splunk User Behavior Analytics (UBA), version 4.1.1, application build 00
Product Description:	Splunk UBA is a machine learning-powered solution that delivers the answers you need to find unknown threats and anomalous behavior across users, endpoint devices and applications.
Date:	4/16/2018
Splunk Contact Information:	Robert Pratt Splunk Inc. Email: rpratt@splunk.com
Evaluation Methods Used:	Automated evaluation scans and manual evaluation by an experienced reviewer.

Conformance Claim

Splunk UBA web pages conform with level A and AA checkpoints of the WCAG 2.0 (Web Content Accessibility Guidelines). All current development and future page revisions target Level AA WCAG 2.0.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (No)
Section 508 as published in 2017, at http://www.Section508.gov	(Yes)



EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, at http://mandate376.standards.eu/standard	(No)
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Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).



Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.2.1 (Web)10.2.1 (non-web document)11.2.1.1 (Software)11.2.2.1 (Closed Functionality Software)11.6.2 (Authoring Tool)12.1.2 (Product Docs)12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none">501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)	Web: Level A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: Supports with Exceptions. All non-text navigation and functional elements are accompanied by text descriptions. Some non-navigation, non-functional visual elements, such as a chart, graph or embedded map may not be accessible to assistive technology. Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.2.2 (Web)10.2.2 (non-web document)11.2.1.2 (Software)11.2.2.2.1 and 11.2.2.2.2 (Closed Software)11.6.2 (Authoring Tool)12.1.2 (Product Docs)12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none">501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)	Web: N/A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: N/A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A



Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.3 (Web) 10.2.3 (non-web document) 11.2.1.3 (Software) 11.2.2.3 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4 (Web) 10.2.4 (non-web document) 11.2.1.4 (Software) 11.2.2.4 (Closed Software) 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: N/A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: N/A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A
1.3.1 Info and Relationships (Level A) Also applies to:	Web: Level A Electronic Docs: N/A	Web: Supports Electronic Docs: N/A



Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.7 (Web) 10.2.7 (non-web document) 11.2.1.7 (Software) 11.2.2.7 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Software: N/A Closed: N/A Authoring Tool: N/A	Software: N/A Closed: N/A Authoring Tool: N/A
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.8 (Web) 10.2.8 (non-web document) 11.2.1.8 (Software) 11.2.2.8 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Level A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.9 (Web) 10.2.9 (non-web document) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.2.1.9 (Software) 11.2.2.9 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.10 (Web) 10.2.10 (non-web document) 11.2.1.10 (Software) 11.2.2.10 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Level A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Supports</p> <p>The software renders many charts and tables which are marked by various colors for indicators. The software includes a “High Contrast” preference toggle which allows those colors to always meet WCAG 2.0 AA standards contrast and size standards.</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.11 (Web) 10.2.11 (non-web document) 11.2.1.11 (Software) 11.2.2.11 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 	<p>Web: Level A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: N/A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.15 (Web) 10.2.15 (non-web document) 11.2.1.15 (Software) 11.2.2.15 (Closed Software) 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Level A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: Supports with exceptions The software is fully navigable by keyboard for all functional areas. There are certain embeds to third party map and chart tools which may not be fully keyboard navigable. In those cases, the software used the most accessible version of these embeds that is possible and provided text descriptions of the embedded controls. Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.16 (Web) 10.2.16 (non-web document) 11.2.1.16 (Software) 11.2.2.16 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.17 (Web) 10.2.17 (non-web document) 11.2.1.17 (Software) 11.2.2.17 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Level A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: N/A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.18 (Web) 10.2.18 (non-web document) 11.2.1.18 (Software) 11.2.2.18 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: N/A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: N/A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>



Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.19 (Web) 10.2.19 (non-web document) 11.2.1.19 (Software) 11.2.2.19 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Level A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.20 (Web) 10.2.20 (non-web document) – Does not apply 11.2.1.20 (Software) – Does not apply 11.2.2.20 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Level A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Supported Electronic Docs: N/A Software: N/A Authoring Tool: N/A
2.4.2 Page Titled (Level A)	Web: Level A	Web: Supported



Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.21 (Web) 10.2.21 (non-web document) 11.2.1.21 (Software) - Does not apply 11.2.2.21 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.22 (Web) 10.2.22 (non-web document) 11.2.1.22 (Software) 11.2.2.22 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Level A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Supported</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.23 (Web) 	<p>Web: Level A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Supported</p> <p>All links and buttons within the solutions are marked up with appropriate roles and aria-labels where required</p>



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 10.2.23 (non-web document) 11.2.1.23 (Software) 11.2.2.23 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		<p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.27 (Web) 10.2.27 (non-web document) 11.2.1.27 (Software) 11.2.2.27 (Closed Software) 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Level A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Supported</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.29 (Web) 10.2.29 (non-web document) 11.2.1.29 (Software) 11.2.2.29 (Closed Software) – Does not apply 	<p>Web: Level A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Supported</p> <p>The software supports appropriate tab order and will highlight all links and form elements to ensure visual context can be made</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p>



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		Authoring Tool: N/A
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.30 (Web) 10.2.30 (non-web document) 11.2.1.30 (Software) 11.2.2.30 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Level A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.33 (Web) 10.2.33 (non-web document) 11.2.1.33 (Software) 11.2.2.33 (Closed Software) 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Web: Level A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: Supported Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A



Criteria	Conformance Level	Remarks and Explanations
2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.34 (Web) • 10.2.34 (non-web document) • 11.2.1.34 (Software) • 11.2.2.34 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Level A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Supported Electronic Docs: N/A Software: N/A Authoring Tool: N/A
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.37 (Web) • 10.2.37 (non-web document) • 11.2.1.37 (Software) • 11.2.2.37 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Web: Level A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: Supported Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none">602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.2.38 (Web)10.2.38 (non-web document)11.2.1.38 (Software)11.2.2.38 (Closed Software) – Does not apply11.6.2 (Authoring Tool)12.1.2 (Product Docs)12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none">501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)	Web: Level A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: Supports Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.2.5 (Web)10.2.5 (non-web document)11.2.1.5 (Software)11.2.2.5 (Closed Software) – Does not apply	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.6 (Web) 10.2.6 (non-web document) 11.2.1.6 (Software) 11.2.2.6 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.12 (Web) 10.2.12 (non-web document) 11.2.1.12 (Software) 11.2.2.12 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Web: Level AA Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Supported The Splunk UBA software supports a “High Contrast” user preference which allows all graphics to conform to WCAG 2.0 AA standards when enabled Electronic Docs: N/A Software: N/A Authoring Tool: N/A



Criteria	Conformance Level	Remarks and Explanations
2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.13 (Web) • 10.2.13 (non-web document) • 11.2.1.13 (Software) • 11.2.2.13 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Level AA Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: Supported Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.14 (Web) • 10.2.14 (non-web document) • 11.2.1.14 (Software) • 11.2.2.14 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Web: Level AA Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: Supported Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.24 (Web) 10.2.24 (non-web document) – Does not apply 11.2.1.24 (Software) – Does not apply 11.2.2.24 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: N/A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: N/A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.25 (Web) 10.2.25 (non-web document) 11.2.1.25 (Software) 11.2.2.25 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Level AA</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Supported</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>



Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.26 (Web) 10.2.26 (non-web document) 11.2.1.26 (Software) 11.2.2.26 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Level AA Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Supported Electronic Docs: N/A Software: N/A Authoring Tool: N/A
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.28 (Web) 10.2.28 (non-web document) 11.2.1.28 (Software) – Does not apply 11.2.2.28 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Level AA Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Supported Electronic Docs: N/A Software: N/A Authoring Tool: N/A
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria	Web: Level AA Electronic Docs: N/A Software: N/A	Web: Supported Electronic Docs: N/A Software: N/A



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 9.2.31 (Web) 10.2.31 (non-web document) – Does not apply 11.2.1.31 (Software) – Does not apply 11.2.2.31 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Authoring Tool: N/A	Authoring Tool: N/A
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.32 (Web) 10.2.32 (non-web document) – Does not apply 11.2.1.32 (Software) – Does not apply 11.2.2.32 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Level AA</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Supported</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p>	<p>Web: N/A</p> <p>Electronic Docs: N/A</p>	<p>Web: N/A</p> <p>Electronic Docs: N/A</p>



Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria <ul style="list-style-type: none">9.2.35 (Web)10.2.35 (non-web document)11.2.1.35 (Software)11.2.2.35 (Closed Software) – Does not apply11.6.2 (Authoring Tool)12.1.2 (Product Docs)12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none">501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)	Software: N/A Authoring Tool: N/A	Software: N/A Authoring Tool: N/A
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.2.36 (Web)10.2.36 (non-web document)11.2.1.36 (Software)11.2.2.36 (Closed Software) – Does not apply11.6.2 (Authoring Tool)12.1.2 (Product Docs)12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none">501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A

Table 3: Success Criteria, Level AAA

Notes: Splunk UBA was not evaluated for Level AAA criteria.



Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
1.2.8 Media Alternative (Prerecorded) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
1.2.9 Audio-only (Live) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
1.4.6 Contrast Enhanced (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
1.4.7 Low or No Background Audio (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
1.4.8 Visual Presentation (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
1.4.9 Images of Text (No Exception) Control (Level AAA) Also applies to:	Web: Not Evaluated	Web: Not Evaluated



Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply		
2.1.3 Keyboard (No Exception) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
2.2.3 No Timing (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
2.2.4 Interruptions (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
2.2.5 Re-authenticating (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
2.3.2 Three Flashes (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
2.4.8 Location (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
2.4.10 Section Headings (Level AAA)	Web: Not Evaluated	Web: Not Evaluated



Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply		
3.1.3 Unusual Words (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
3.1.4 Abbreviations (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
3.1.5 Reading Level (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
3.1.6 Pronunciation (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
3.2.5 Change on Request (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
3.3.5 Help (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
3.3.6 Error Prevention (All) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated



2017 Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Level AA	Supported
302.2 With Limited Vision	Level AA	Supported
302.3 Without Perception of Color	Level AA	Supported
302.4 Without Hearing	Level AA	Supported
302.5 With Limited Hearing	Level AA	Supported
302.6 Without Speech	Level AA	Supported
302.7 With Limited Manipulation	Level AA	Supported
302.8 With Limited Reach and Strength	Level AA	Supported
302.9 With Limited Language, Cognitive, and Learning Abilities	Level AA	Supported

Chapter 4: Hardware

Notes: Splunk UBA does not provide hardware as it is a web-based application.

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	Not Applicable
402.2.2 Transactional Outputs	Not Applicable	Not Applicable



Criteria	Conformance Level	Remarks and Explanations
402.2.3 Speech Delivery Type and Coordination	Not Applicable	Not Applicable
402.2.4 User Control	Not Applicable	Not Applicable
402.2.5 Braille Instructions	Not Applicable	Not Applicable
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	Not Applicable
402.3.2 Non-private Listening	Not Applicable	Not Applicable
402.4 Characters on Display Screens	Not Applicable	Not Applicable
402.5 Characters on Variable Message Signs	Not Applicable	Not Applicable
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	Not Applicable
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	Not Applicable
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	Not Applicable
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	Not Applicable
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	Not Applicable
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	Not Applicable
407.3.2 Alphabetic Keys	Not Applicable	Not Applicable
407.3.3 Numeric Keys	Not Applicable	Not Applicable
407.4 Key Repeat	Not Applicable	Not Applicable
407.5 Timed Response	Not Applicable	Not Applicable
407.6 Operation	Not Applicable	Not Applicable
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	Not Applicable
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	Not Applicable
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	Not Applicable



Criteria	Conformance Level	Remarks and Explanations
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	Not Applicable
407.8.2 Side Reach	Not Applicable	Not Applicable
407.8.2.1 Unobstructed Side Reach	Not Applicable	Not Applicable
407.8.2.2 Obstructed Side Reach	Not Applicable	Not Applicable
407.8.3 Forward Reach	Not Applicable	Not Applicable
407.8.3.1 Unobstructed Forward Reach	Not Applicable	Not Applicable
407.8.3.2 Obstructed Forward Reach	Not Applicable	Not Applicable
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	Not Applicable
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	Not Applicable
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	Not Applicable
408.3 Flashing	Not Applicable	Not Applicable
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	Not Applicable
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	Not Applicable
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	Not Applicable
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	Not Applicable
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	Not Applicable
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	Not Applicable
412.3.2 Wireline Handsets	Not Applicable	Not Applicable
412.4 Digital Encoding of Speech	Not Applicable	Not Applicable
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future



Criteria	Conformance Level	Remarks and Explanations
412.6 Caller ID	Not Applicable	Not Applicable
412.7 Video Communication	Not Applicable	Not Applicable
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	Not Applicable
412.8.2 Voice and Hearing Carry Over	Not Applicable	Not Applicable
412.8.3 Signal Compatibility	Not Applicable	Not Applicable
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	Not Applicable
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	Not Applicable
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	Not Applicable
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	Not Applicable
414.1.2 Other ICT	Not Applicable	Not Applicable
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	Not Applicable
415.1.2 Audio Description Controls	Not Applicable	Not Applicable

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Level AA	Supported
502.2.2 No Disruption of Accessibility Features	Level AA	Supported
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Level AA	Supported
502.3.2 Modification of Object Information	Level AA	Supported



Criteria	Conformance Level	Remarks and Explanations
502.3.3 Row, Column, and Headers	Level AA	Supported
502.3.4 Values	Level AA	Supported
502.3.5 Modification of Values	Level AA	Supported
502.3.6 Label Relationships	Level AA	Supported
502.3.7 Hierarchical Relationships	Level AA	Supported
502.3.8 Text	Level AA	Supported
502.3.9 Modification of Text	Level AA	Supported
502.3.10 List of Actions	Level AA	Supported
502.3.11 Actions on Objects	Level AA	Supported
502.3.12 Focus Cursor	Level AA	Supported
502.3.13 Modification of Focus Cursor	Level AA	Supported
502.3.14 Event Notification	Level AA	Supported
502.4 Platform Accessibility Features	Level AA	Supported
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Level AA	Supported
503.3 Alternative User Interfaces	Level AA	Supported
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Level AA	Not Applicable
503.4.2 Audio Description Controls	Not Applicable	Not Applicable
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Not Applicable
504.2.2 PDF Export	Not Applicable	Not Applicable
504.3 Prompts	Not Applicable	Not Applicable
504.4 Templates	Not Applicable	Not Applicable



Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features		
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation		
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features		
603.3 Accommodation of Communication Needs		

EN 301 549 Report

Notes: We did not evaluate Splunk UBA for EN 301 549 Report conformance.

Chapter 4: [4.2 Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Not Evaluated	Not Evaluated
4.2.2 Usage with limited vision	Not Evaluated	Not Evaluated
4.2.3 Usage without perception of colour	Not Evaluated	Not Evaluated
4.2.4 Usage without hearing	Not Evaluated	Not Evaluated



Criteria	Conformance Level	Remarks and Explanations
4.2.5 Usage with limited hearing	Not Evaluated	Not Evaluated
4.2.6 Usage without vocal capability	Not Evaluated	Not Evaluated
4.2.7 Usage with limited manipulation or strength	Not Evaluated	Not Evaluated
4.2.8 Usage with limited reach	Not Evaluated	Not Evaluated
4.2.9 Minimize photosensitive seizure triggers	Not Evaluated	Not Evaluated
4.2.10 Usage with limited cognition	Not Evaluated	Not Evaluated
4.2.11 Privacy	Not Evaluated	Not Evaluated

Chapter 5: [Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 General	Not Applicable	Not Applicable
5.1.3.2 Auditory output delivery including speech	Not Applicable	Not Applicable
5.1.3.3 Auditory output correlation	Not Applicable	Not Applicable
5.1.3.4 Speech output user control	Not Applicable	Not Applicable
5.1.3.5 Speech output automatic interruption	Not Applicable	Not Applicable
5.1.3.6 Speech output for non-text content	Not Applicable	Not Applicable
5.1.3.7 Speech output for video information	Not Applicable	Not Applicable
5.1.3.8 Masked entry	Not Applicable	Not Applicable



Criteria	Conformance Level	Remarks and Explanations
5.1.3.9 Private access to personal data	Not Applicable	Not Applicable
5.1.3.10 Non-interfering audio output	Not Applicable	Not Applicable
5.1.3.11 Private listening	Not Applicable	Not Applicable
5.1.3.12 Speaker volume	Not Applicable	Not Applicable
5.1.3.13 Volume reset	Not Applicable	Not Applicable
5.1.3.14 Spoken languages	Not Applicable	Not Applicable
5.1.3.15 Non-visual error identification	Not Applicable	Not Applicable
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	Not Applicable
5.1.4 Functionality closed to text enlargement	Not Applicable	Not Applicable
5.1.5 Visual output for auditory information	Not Applicable	Not Applicable
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	Not Applicable
5.2 Activation of accessibility features	Not Applicable	Not Applicable
5.3 Biometrics	Not Applicable	Not Applicable
5.4 Preservation of accessibility information during conversion	Not Applicable	Not Applicable
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	Not Applicable
5.5.2 Operable parts discernibility	Not Applicable	Not Applicable
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	Not Applicable
5.6.2 Visual status	Not Applicable	Not Applicable
5.7 Key repeat	Not Applicable	Not Applicable
5.8 Double-strike key acceptance	Not Applicable	Not Applicable
5.9 Simultaneous user actions	Not Applicable	Not Applicable



Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech (informative)	Heading cell – no response required	Heading cell – no response required
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Not Applicable	Not Applicable
6.2.1.2 Concurrent voice and text	Not Applicable	Not Applicable
6.2.2.1 Visually distinguishable display	Not Applicable	Not Applicable
6.2.2.2 Programmatically determinable send and receive direction	Not Applicable	Not Applicable
6.2.3 Interoperability	Not Applicable	Not Applicable
6.2.4 Real-time text responsiveness	Not Applicable	Not Applicable
6.3 Caller ID	Not Applicable	Not Applicable
6.4 Alternatives to voice-based services	Not Applicable	Not Applicable
6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Not Applicable	Not Applicable
6.5.3 Frame rate	Not Applicable	Not Applicable
6.5.4 Synchronization between audio and video	Not Applicable	Not Applicable
6.6 Alternatives to video-based services	Not Applicable	Not Applicable

Chapter 7: [ICT with Video Capabilities](#)

Notes:



Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Not Applicable	Not Applicable
7.1.2 Captioning synchronization	Not Applicable	Not Applicable
7.1.3 Preservation of captioning	Not Applicable	Not Applicable
7.2.1 Audio description playback	Not Applicable	Not Applicable
7.2.2 Audio description synchronization	Not Applicable	Not Applicable
7.2.3 Preservation of audio description	Not Applicable	Not Applicable
7.3 User controls for captions and audio description	Not Applicable	Not Applicable

Chapter 8: [Hardware](#)

Notes: Splunk UBA does not provide hardware as it is a web-based application.

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Not Applicable	Not Applicable
8.1.3 Colour	Not Applicable	Not Applicable
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range	Not Applicable	Not Applicable
8.2.1.2 Incremental volume control	Not Applicable	Not Applicable
8.2.2.1 Fixed-line devices	Not Applicable	Not Applicable
8.2.2.2 Wireless communication devices	Not Applicable	Not Applicable
8.3 Physical access to ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Change in level	Not Applicable	Not Applicable
8.3.2.2 Clear floor or ground space	Not Applicable	Not Applicable
8.3.2.3.1 General	Not Applicable	Not Applicable



Criteria	Conformance Level	Remarks and Explanations
8.3.2.3.2 Forward approach	Not Applicable	Not Applicable
8.3.2.3.3 Parallel approach	Not Applicable	Not Applicable
8.3.2.4 Knee and toe clearance width	Not Applicable	Not Applicable
8.3.2.5 Toe clearance	Not Applicable	Not Applicable
8.3.2.6 Knee clearance	Not Applicable	Not Applicable
8.3.3.1.1 Unobstructed high forward reach	Not Applicable	Not Applicable
8.3.3.1.2 Unobstructed low forward reach	Not Applicable	Not Applicable
8.3.3.1.3.1 Clear floor space	Not Applicable	Not Applicable
8.3.3.1.3.2 Obstructed (< 510 mm) forward reach	Not Applicable	Not Applicable
8.3.3.1.3.3 Obstructed (< 635 mm) forward reach	Not Applicable	Not Applicable
8.3.3.2.1 Unobstructed high side reach	Not Applicable	Not Applicable
8.3.3.2.2 Unobstructed low side reach	Not Applicable	Not Applicable
8.3.3.2.3.1 Obstructed (≤255 mm) side reach	Not Applicable	Not Applicable
8.3.3.2.3.2 Obstructed (≤610 mm) side reach	Not Applicable	Not Applicable
8.3.4 Visibility	Not Applicable	Not Applicable
8.3.5 Installation instructions	Not Applicable	Not Applicable
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Not Applicable	Not Applicable
8.4.2.1 Means of Operation of mechanical parts	Not Applicable	Not Applicable
8.4.2.2 Force of operation of mechanical parts	Not Applicable	Not Applicable
8.4.3 Keys, tickets and fare cards	Not Applicable	Not Applicable
8.5 Tactile indication of speech mode	Not Applicable	Not Applicable

Chapter 9: [Web](#) (see WCAG 2.0 section)

Notes:



Chapter 10: [Non-web Documents](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.1 General	Heading cell – no response required	Heading cell – no response required
10.2 Document success criteria	Heading cell – no response required	Heading cell – no response required
10.2.1 through 10.2.38	See WCAG 2.0 section	See information in WCAG section
10.2.39 Caption positioning	Not Applicable	Not Applicable
10.2.40 Audio description timing	Not Applicable	Not Applicable

Chapter 11: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.2.1 Software success criteria (excluding closed functionality)	See WCAG 2.0 section	See information in WCAG section
11.2.2 Software success criteria (closed functionality)	See WCAG 2.0 section	See information in WCAG section
11.3 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.3.1 Closed functionality (informative)	Heading cell – no response required	Heading cell – no response required
11.3.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.3.2.1 Platform accessibility service support for software that provides a user interface	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.3.2.2 Platform accessibility service support for assistive technologies	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.3.2.3 Use of accessibility services	Not Applicable	Not Applicable
11.3.2.4 Assistive technology	Not Applicable	Not Applicable
11.3.2.5 Object information	Not Applicable	Not Applicable
11.3.2.6 Row, column, and headers	Not Applicable	Not Applicable



Criteria	Conformance Level	Remarks and Explanations
11.3.2.7 Values	Not Applicable	Not Applicable
11.3.2.8 Label relationships	Not Applicable	Not Applicable
11.3.2.9 Parent-child relationships	Not Applicable	Not Applicable
11.3.2.10 Text	Not Applicable	Not Applicable
11.3.2.11 List of available actions	Not Applicable	Not Applicable
11.3.2.12 Execution of available actions	Not Applicable	Not Applicable
11.3.2.13 Tracking of focus and selection attributes	Not Applicable	Not Applicable
11.3.2.14 Modification of focus and selection attributes	Not Applicable	Not Applicable
11.3.2.15 Change notification	Not Applicable	Not Applicable
11.3.2.16 Modifications of states and properties	Not Applicable	Not Applicable
11.3.2.17 Modifications of values and text	Not Applicable	Not Applicable
11.4 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.4.1 User control of accessibility features	Not Applicable	Not Applicable
11.4.2 No disruption of accessibility features	Not Applicable	Not Applicable
11.5 User preferences	Not Applicable	Not Applicable
11.6 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.6.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.6.2 Accessible content creation (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG section
11.6.3 Preservation of accessibility information in transformations	Not Applicable	Not Applicable
11.6.4 Repair assistance	Not Applicable	Not Applicable
11.6.5 Templates	Not Applicable	Not Applicable

Chapter 12: [Documentation and Support Services](#)

Notes:



Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	See WCAG 2.0	
12.1.2 Accessible documentation	See WCAG 2.0 section	See information in WCAG section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	See WCAG 2.0 section	
12.2.3 Effective communication	Not Evaluated	
12.2.4 Accessible documentation	Not Evaluated	See information in WCAG section

Chapter 13: [ICT Providing Relay or Emergency Service Access](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Not Applicable	
13.1.3 Sign relay services	Not Applicable	
13.1.4 Lip-reading relay services	Not Applicable	
13.1.5 Captioned telephony services	Not Applicable	
13.1.6 Speech to speech relay services	Not Applicable	
13.2 Access to relay services	Not Applicable	
13.3 Access to emergency services	Not Applicable	



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